# RUMPKE WASTE & RECYCLING IS YOUR NEW SERVICE PROVIDER

Service begins Jan. 6, 2020

#### **CONTACT INFORMATION**



1-800-828-8171



northwest.market@rumpke.com



WEBSITE

www.rumpke.com

# WHO IS RUMPKE?

throughout Ohio, Kentucky and Indiana, including Cincinnati and

# **HOLIDAY SCHEDULE**

- If the holiday falls on a service day, collection will be delayed one day.
- If the holiday falls on Saturday or Sunday

#### Observed Holidays:

- Thanksgiving Day

### WHAT WILL HAPPEN TO MY EXISTING SERVICE & CONTAINERS?

Your current provider will remove their waste and recycling carts on Monday, Dec. 30, after final collection. Please leave your empty carts curbside after collection to allow for removal.

#### **HOW WILL MY RUMPKE SERVICE WORK?**

Rumpke will deliver new waste and recycling carts to all residences on Tuesday, Dec. 31., and service will begin the week of Jan. 6, 2020. Your service day is MONDAY. After you receive your Rumpke containers and service, you can opt to keep your Rumpke service selection or contact Rumpke to select one of the alternative options below. You may change your service level one time per year.

#### SERVICE OPTIONS

- Option 1: Unlimited weekly service, includes one (1) 95-gallon trash cart and one (1) 65-gallon recycling cart. Billed quarterly with weekly trash and recycling service at a rate of \$21.50 per month.
- Option 2: Low volume service, includes one (1) 35-gallon trash cart and one (1) 65-gallon recycling cart. All items must fit inside the carts. Billed quarterly with weekly trash and recycling service at a rate of \$17.50 per month.
- Senior Rate: Includes one (1) 35-gallon trash cart and one (1) 35-gallon recycling cart. All items must fit inside the carts. Must show proof of age. Billed quarterly with weekly trash and recycling service at a rate of \$7.50 per month.

## **RUMPKE SERVICE GUIDELINES**

- Please do not place household hazardous waste such as batteries, paint, tires, pool chemicals, propane tanks, syringes and electronics in your trash or recycling. These items pose an immediate fire hazard and potential long-term environmental hazards.
- Place refuse and recycling out the evening before your service day.

# **BULK/LARGE ITEMS**

- Bulk item pickup will occur weekly on your service day.
- Residents are permitted to place one bulk item each week.
- Upholstered items including sofas and mattresses must be wrapped in a sealable plastic.
- Appliances containing Freon require special handling. Freon removal is required prior to pick-up.

#### CART PLACEMENT

- 1. Place items inside the cart and close the lid.
- 2. Face the opening toward the street (face handle away).
- 3. Place cart within 3 ft. of the street and 3 ft. from objects.















